

## Z.02

## Spares & Service

### Introduction

SUEZ's Spares & Service team supplies a full range of parts and service for packages and products supplied for:

- Oil & Gas Production,
- Oil Refining & Petrochemical,
- Power Generation,
- Coal Seam Methane Production,
- Industrial Gas Processing,
- Carbon Capture.

Founded in 1978, SUEZ has designed and built an extensive range of Process Equipment installed throughout Australia, Asia & Middle East. Our goal is to provide reliable and efficient support on demand and deliver long term service & spare parts supply capability.

### Capabilities

#### Services offered

- Spare parts support for equipment supplied,
- Service, advice & maintenance supervision,
- Process and equipment inspection,
- Optimised maintenance schedules,
- Operator Training & Refresher courses,
- On-site & remote Troubleshooting,
- Equipment integrity Assessment,
- Remote plant optimisation & diagnostics,
- Pre-commissioning / Commissioning,
- Parts supply for equipment not supported by original vendors (e.g. Deoiler Hydrocyclones).

#### Process & Maintenance Knowledge

As we design, project manage and build most of our own equipment, this allows direct access to in-house specialist staff including process, mechanical, civil, chemical, electrical and instrument engineering. This provides significant depth to the organisation's skills & capabilities

#### Improvements to Product & Process

Continuous product and process improvement by in-house R&D & Engineering departments offers the best technology being identified to deliver process improvements and advice on optimum materials of construction.



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**SUEZ – Oil & gas systems**  
 (incorporating Process Group)  
 Australia - Korea - Middle East - Singapore - USA

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Represented by:

## Spares & Service



### Credit Card facilities

In addition to conventional invoicing, SUEZ has credit card facilities to allow urgent requests for spare parts to be immediately acted upon.

### Service Coverage

SUEZ's service, supervision and commissioning activities are routinely conducted at onshore and offshore Oil & Gas production facilities throughout Australia, Asia & Middle East regions.

Offices in Melbourne, Singapore and Abu Dhabi provide regional direct support while a network of Agents offer additional support and coordination as required.

### Health and Safety and Training

SUEZ's Service Engineers are highly trained. Product knowledge is continuously being updated as the Spares & Service group interfaces with SUEZ's Design, Production and R&D Engineering departments, and with key suppliers of pumps and other specialised equipment.

SUEZ ensures that all staff involved in performing service and site work have the necessary certificates (eg: Helicopter Escape and Sea Survival -TBOSIET & BOSIET). Regular extensive medical health checks are also conducted with medical testing tailored to meet specific client requirements.

SUEZ operates an active Health and Safety campaign which is the highest priority throughout the company.

### Quality Assurance

The management team at SUEZ is committed to providing quality plant & equipment that is designed and constructed in accordance with project specifications, codes, standards and sound engineering practices.

SUEZ has a well established track record in this area and is accredited to AS/NZS ISO-9001 by Lloyds Register.

Equipment supplied through Spare Parts and Service is supplied to the same standard.

### Spare Parts & Service Range

SUEZ provides Service & Spare Parts for equipment that it supplies, including:

#### Gas Conditioning and Processing

- Scrubbers & Dry Gas filters,
- Fuel Gas Conditioning Systems,
- Gas Sweetening Plants,
- Gas Dehydration & Dewpoint suppression (Glycol & Mol. Sieve),
- Mechanical Refrigeration Plants,
- Low Temperature Separation Units,
- Condensate Stabilisation Units.

#### Produced Water Treatment & Injection

- Produced Water Treatment Systems,
- Deoiler & Desander Hydrocyclones,
- Induced & Dissolved Gas Flotation Units,
- Nut Shell Filters,
- Activated Carbon Absorption Units,
- Sea Water Injection systems.

#### Heating Systems

- Electric Immersion Heaters,
- Indirect Fired Water/Glycol or Salt Bath Heaters,
- Direct Fired Heaters,
- Plate Heat Exchangers.

